

SwiftByte Solutions LLC

Service Agreement & Liability Waiver

Client Name: _____

Service Location: _____

Service Date: _____

1. Service Authorization:

By signing below, the client authorizes SwiftByte Solutions LLC to perform the necessary services. Services rendered may vary based on technical assessment at the time of service and will be detailed in the final invoice.

2. Payment Terms:

Payment is due upon completion of services unless otherwise agreed in writing. Client agrees to pay all invoiced charges for services rendered, regardless of outcome or satisfaction, unless gross negligence is proven.

3. Non-Payment Clause:

In the event of non-payment, SwiftByte Solutions LLC reserves the right to retain possession of serviced equipment, pursue collection, and apply late fees of 5% per 30 days past due. Client agrees to bear all costs of collection, including legal fees if applicable.

4. Data Responsibility:

Client is solely responsible for backing up all data prior to service. SwiftByte Solutions LLC is not liable for any data loss, corruption, or unrecoverable configurations resulting from service.

5. Service Outcome Disclaimer:

No guarantees are made regarding performance, longevity, or compatibility of systems post-service, especially when involving customer-supplied parts or pre-existing issues.

6. Customer-Supplied Parts Disclaimer:

SwiftByte Solutions LLC is not liable for failure of parts not purchased or provided by the company.

7. Access & Credentials:

Client consents to temporary access for service and confirms they have legal authority over the device.

8. No Warranty Clause:

Unless explicitly stated in writing, no warranty is provided for services rendered or parts installed.

9. Dispute Resolution:

Any disputes must be submitted in writing within 7 days of service completion by email to inquiries@swiftbyte.net. SwiftByte Solutions LLC will make a good faith effort to resolve disputes, including issuing a full refund in cases of total dissatisfaction. Claims made after this window may not be honored.

10. Limitation of Liability:

Total liability is limited to the amount paid for the specific service being disputed. SwiftByte Solutions LLC shall not be liable for indirect, incidental, or consequential damages.

11. Governing Law:

This Agreement shall be governed by and interpreted under the laws of the State of Florida.

Acknowledgment & Signature

By typing their name below, the client agrees this electronic signature is the legal equivalent of a handwritten signature as per the UETA and ESIGN Acts.

Client confirms they have read, understood, and agreed to all terms stated in this Service Agreement & Liability Waiver.

Client Signature (Typed):

Date:

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